

# Beauty & Babes

HAIR • AESTHETICS • ACADEMY

705-728-4247

201 Hurst  
Drive, Barrie  
ON

*A few things  
before your  
salon visit to  
make your  
experience the  
best visit  
possible!*



beautyandbabesbarrie

# Before you arrive:

Please ensure that you arrive at your appointment with clean residue free hair.

If you are using drug store brand shampoo or Monat we cannot guarantee hair colouring results as they have been known to cause chemical reactions with hair colour.

If you are using any non-professional brands, we highly encourage you to come by the salon and pick up a clarifying treatment to wash your hair prior to your service.

They are available for purchase



beautyandbabesbarrie

## When you arrive:

Due to Covid 19 we ask that you phone us and let us know when you are in the parking lot.

We know we do not have the best cell reception in the area so if the call drops please knock on the door and we will advise you when it is safe to come in.

This allows our staff to watch how many bodies are in the salon and promote social distancing as well as ensure all the stations are sanitized properly.



beautyandbabesbarrie

# Confirmation and Cancellation Policies:

To keep the salon flowing more efficiently for a better customer experience we have made some changes to our appointment confirmation, cancellation & late policies that will be effective immediately.

We understand that things happen and you cannot always make your appointment however we are getting a large volume of last minute cancellations, no shows and late arrivals that are affecting the service & safety measures that our staff can provide to both yourself and our other guests.

If you are more than 10 minutes late to your appointment there will be a late fee &/OR we may not be able to take your appointment as it causes us to run late for the rest of our clients.

This does not leave us with the appropriate time for the rigorous sanitation measures we have implemented and your safety is the utmost concern to us.



# Confirmation and Cancellation Policies:

If you are cancelling your appointment with less than 24 hours notice there will be a 50% cancellation fee.

(\*Please note Covid policies are in effect--if you have questions relating to this please reach out were happy to answer any questions)\*

Confirmation of appointments will be REQUIRED and effective as of September 15 to ensure our staff have the time allocated to serve you best.

We will be changing our structure to contact you within 48 hours. With any appointment confirmation you receive both a message from our system & a phone call from our front desk.



beautyandbabesbarrie

# Confirmation and Cancellation Policies:

We kindly ask that you confirm by calling us back or confirming in the system.

Failure to confirm within 24 hours will result in your appointment being removed.

## FEES

### No Show:

50% of your original scheduled appointment

### Late Fee:

30% of your original scheduled appointment.

These fees are non refundable and must be paid prior to re-booking your appointment.

We hope you understand that customer service & safety is the utmost importance to our team and these policies have been created with your safety in mind.



# *Salon Chemical Policies*

Beauty & Babes is a gender neutral salon & our services are designed to be customized to your individual needs as one size does not fit all. As a result we have created a standard chemical policy to maximize your results on any budget.



beautyandbabesbarrie

# Salon Chemical Policies

## Colour Services

All colour services & promotions including colour include 100G of hair chemical.

Any additional chemical charges for colour are billed at 53 cents per gram.

All colour chemical services are capped at a maximum of 250G. (\$132.50)

## Keratin Services

All Keratin services and promotions including keratin include 100G of Keratin.

Any additional chemical charges for colour are billed at 60 cents per gram.

All Keratin chemical services are capped at a maximum of 250G. (\$150)





# Video Reference

For more information  
regarding our chemical policies,  
please feel free to view this video:



You may visit our website here:

[www.beautyandbabesbarrie.com](http://www.beautyandbabesbarrie.com)

Let's connect on socials!  
Click icons.



beautyandbabesbarrie